Introducing:

MyGovHub

Pay Utility Bills Online
Create Profile to view Billing History & Past Payments
Opt-in for paperless statements
Set to launch October 26, 2018

Please contact City of Clinton Utility Billing
for more information 910-299-4909 .

PAY ONLINE

GO PAPERLESS

Find City of Clinton's MyGovHub at

http://www.cityofclintonnc.com/residents/online_services/index.php

Creating a Profile

On the homepage of MyGovHub.com you will see a box labeled Create Profile. This is where you will enter the following data to create your user profile:

1. Enter your first and last name
2. Enter a valid email address
3. Create a new password
4. Click the "Create Profile" button

Adding Accounts

Once you have created a user profile, you will be taken to the dashboard page were you can add multiple utility accounts.

To add another account to your profile

1. Click on the "Add Account" link on the top right of the Accounts box
2. Enter the Account number of the utility you wish to add to your profile. This number is located on your utility bill.
3. Enter the service address that is listed on the utility.
4. Click the "Find Accounts" button
5. Once you have found a matching account, check the box next to the name on the account
6. Click the "Add Accounts" button
7. The account has now been added to your profile.

Paying a Bill

Simply follow these steps:

1. Log into MyGovHub and select the utility you wish to pay from the Accounts box on the left side of the dashboard page
2. Click the "Pay Now" button
3. Choose Balance Due, Outstanding Balance or Other Amount
4. Click the "Continue" button
5. On the next screen select your payment method and click the "Continue" button
6. Review the payment information is correct
7. Click the "Make Payment" button to confirm or "Edit Information" button to make changes